

Achieving the mission:

# State and local health and human services

Boost productivity, improve outcomes, and reduce costs with Red Hat



## Challenges



**Rising expectations**



**Resource constraints**



**Faster project timelines**

## IT trends

Leading health and human services (HHS) agencies are using modern IT tools and processes to improve workforce productivity, reduce IT costs, and achieve better outcomes for citizens.



### Shared infrastructure

- ▶ Bring together all departments' data to allow caseworkers and others to more securely access information from one portal—facilitating a more comprehensive system of care.



### Vendor collaboration

- ▶ Engage multiple vendors to build individual modules in parallel—lowering IT costs, accelerating launch, and enabling fast, iterative updates as new needs emerge.

## State and local government solutions

Avoid vendor lock-in with open source solutions



### Red Hat Integration

Build a hub for better, lower-cost services with a comprehensive set of technologies to connect different departments' applications and data—no matter where hosted. Deploy on-premise or in a public cloud—and you can move workloads to another cloud at any time.



### Red Hat OpenShift

Scale to accommodate more data and more transaction volume with applications that can be deployed on any cloud—and can be moved as needs change.



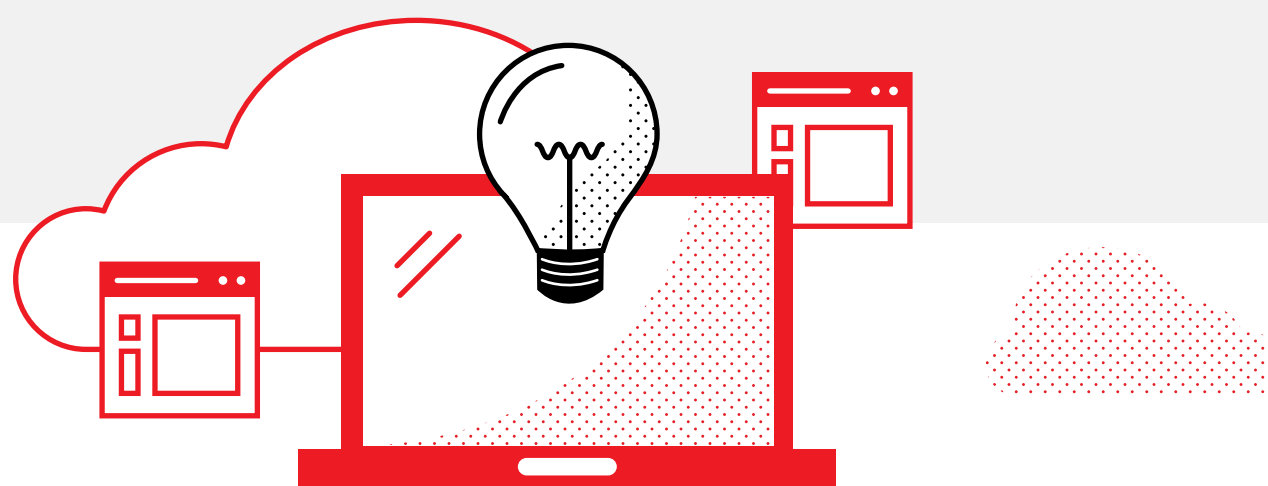
### Red Hat Process Automation Manager

Provide the foundation for cloud-based application development and automate business decisions and processes.



### Red Hat Ansible Automation Platform

Automate routine tasks to free up employees to focus on the activities that first attracted them to public service.



## Red Hat in action

### Customer story: State Department of Human Services (DHS)<sup>1</sup>

The DHS uses Red Hat® Integration to build a state human services network that provides a single view of each citizen's history with the DHS—spanning all departments.



**New client enrollment** takes days instead of months.



**Citizens can save time and money** by applying for health services online.



**20-30% expected drop** in licensing, support costs, and management costs.

Learn more about public sector solutions from Red Hat: [redhat.com/gov](https://redhat.com/gov)

1. Red Hat brief. "Achieving the mission: State and local health and human services." Accessed 8 July 2020.